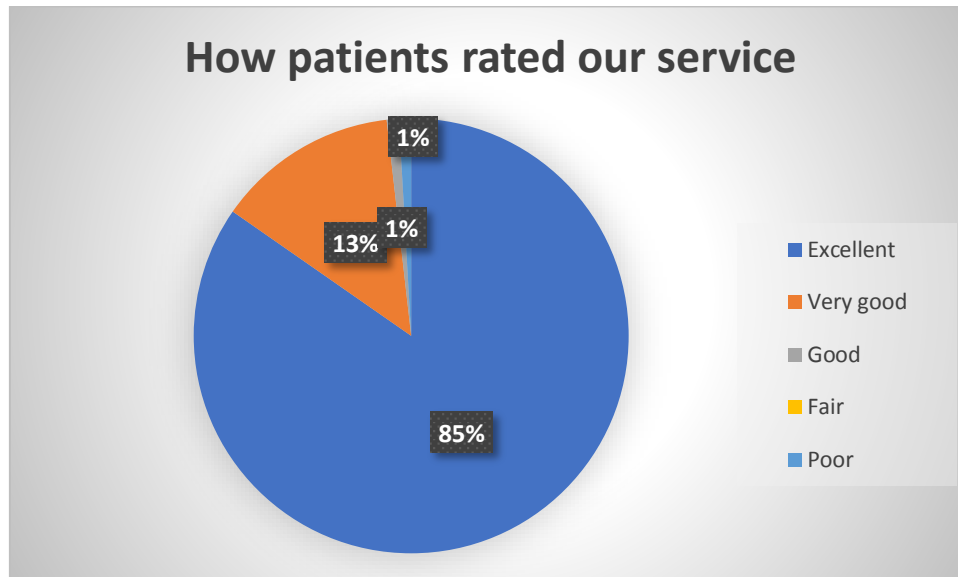


Customer Feedback - 2018

The following results are based on 111 patient responses to the service they received at Orthoderm during 2018.



Customer Comments

“An excellent service.”

“Very professional experience, reassuring. Thank you.”

“Excellent treatment ...”

“Excellent service – my only regret I haven’t availed of it sooner.”

“Fantastic service on all 3 visits. Would highly recommend.”

“Excellent service – thank you.”

“Extremely satisfied. Reception and Doctor most friendly and helpful. Lovely building. Thanks a lot.”

“Very happy with the service.”

“Staff extremely friendly and supportive. Able to put me at ease throughout procedure.”

“Very friendly and reassuring visit.”

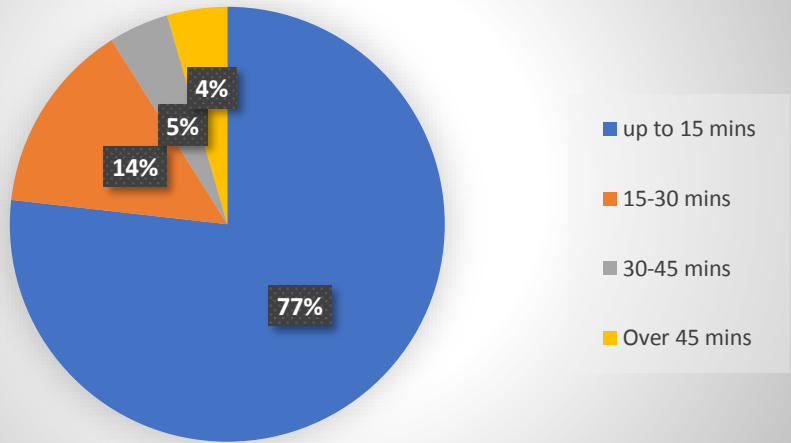
“Excellent service, very friendly – very pleased.”

“I’m well satisfied.”

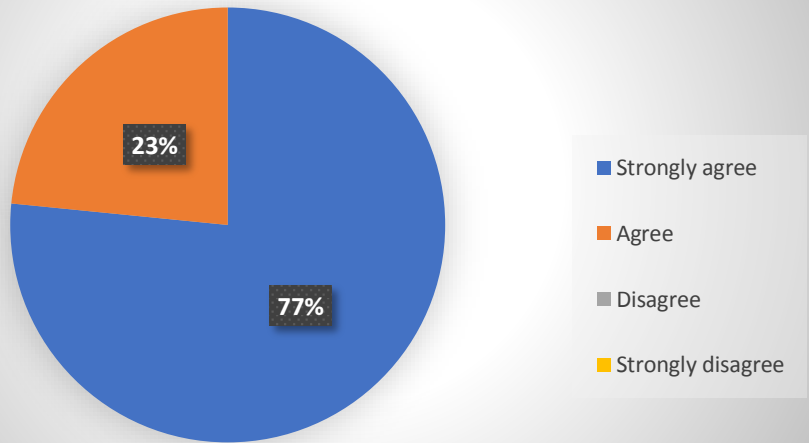
“Put at ease by staff, a professional service.”

“Very helpful and friendly.”

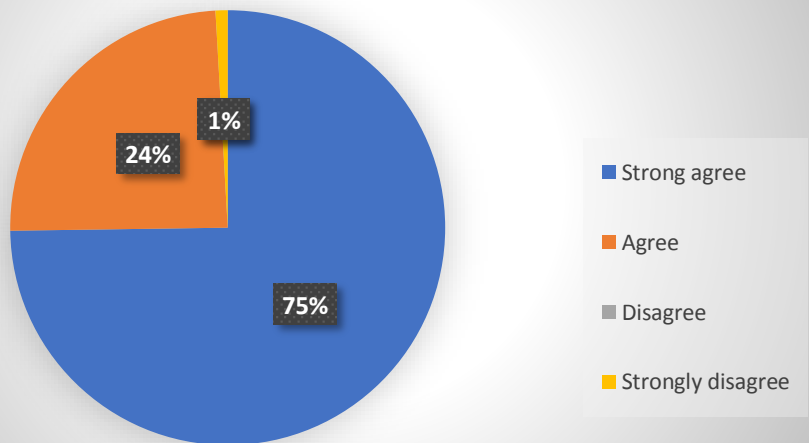
Time spent in waiting room



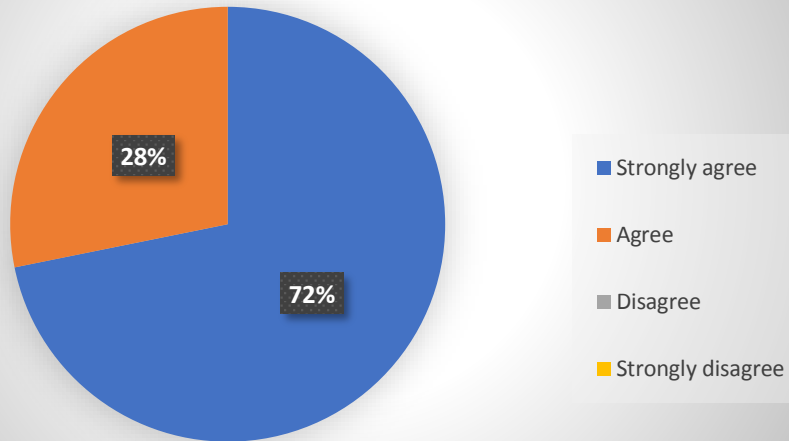
Calls returned promptly



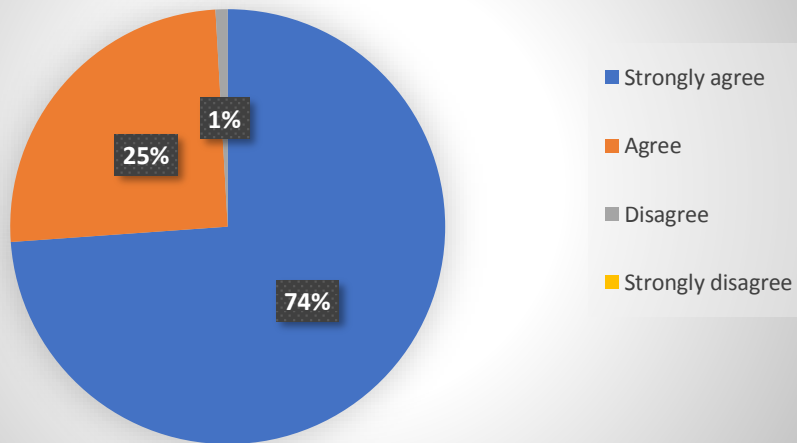
Phones answered promptly



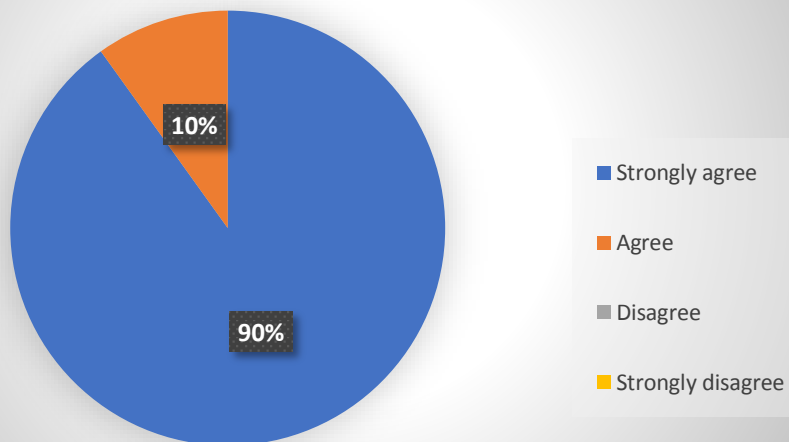
Easy to get an appointment



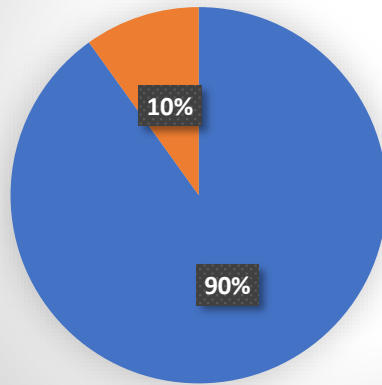
Convenient opening hours



Found Health Professional(s) friendly

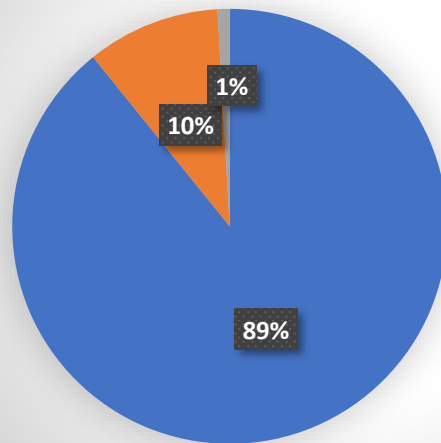


Found Health Professional(s) knowledgable



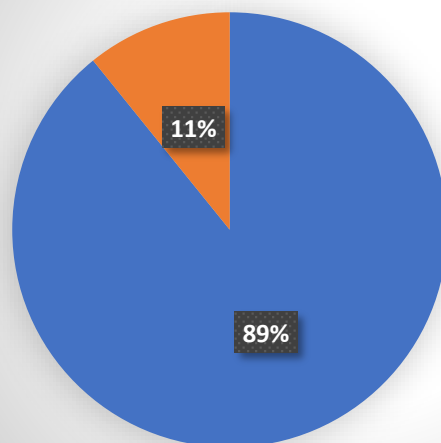
- Strongly agree
- Agree
- Disagree
- Strongly disagree

Felt had enough time



- Strongly agree
- Agree
- Disagree
- Strongly disagree

Felt listened to



- Strongly agree
- Agree
- Disagree
- Strongly disagree

Health Professional(s) gave good advice/treatment

